

Remote PC Array Case Study

SPARKJAPAN Co., Ltd.

Introducing and experiencing work style innovation solutions - AI-OCR, RPA, work from home, etc.



SPARKJAPAN has launched a training facility in Miyazaki providing hands-on experience and cultivating understanding of cutting edge RPA technologies. To introduce the latest systems that would prove convenient and beneficial to customers, the training room there is equipped with "WinActor" which is a popular RPA product in Japan, AI-OCR cloud for processing handwritten forms, "Remote PC Array" which is a remote PC for WinActor, and thin clients as training devices, as well as other advanced technologies, in the aim to "reform work styles."

View of training room & equipment



Front of training room
Projector and large LCD display at the front.



Thin client and display
Compact Dellwyse 3040 allows WinActor training in comfort in a space-saving work setting.



Remote PC Array 50
Photo taken next to King File Compact chassis facilitates RPA operations.

Expected implementation benefits

Benefits of implementation (1) WinActor training in Miyazaki (on-site training available)

To provide opportunities to experience WinActor to customers considering introducing it, Spark Japan has a dedicated training facility open to use by customers anytime they like. This allows both SPARKJAPAN and users to save time, transportation, and lodging costs. In addition to WinActor, customers can also experience advanced technologies such as AI-OCR, remote PCs, and work-at-home systems.

Benefits of implementation (2) Training by dedicated, certified instructors

Instructors at the training facility are highly skilled, with RPA Engineer Certification™ (WinActor) from NTT Data Corporation. Placing importance on the "effectiveness of training through explanation by instructors with advanced skills" and "specific support on creating RPA scenarios," the training facility aims to help customers steadily promote "work style reforms." Continuous efforts to enhance the quality and quantity of instructors are also being made.

Benefits of implementation (3) Experience with state-of-the-art training equipment

To improve customers' real-world experience, the training room comes equipped with a full range of state-of-the-art systems supporting WinActor training, such as dedicated RPA machine "Remote PC Array 50" that can be used via remote connection, and a space-saving thin client "DellWyse 3040" for experiencing the WinActor training. Customers say that the equipment in the training room is easier to set up and maintain than PCs.

Customer Testimonials

Environment where customers can experience "state-of-the-art" through hands-on training in training room

WinActor Certified Instructor, Infrastructure Business Unit, Integration Division, SPARK JAPAN Co., Ltd.

I myself have held several hands-on training sessions for companies myself, and one of the things that I found tedious was preparing the devices (laptops) for participants. The seminar room at our company is situated in a different location from the head office, so each time we have a seminar, we would have to carry the laptops for each participant from the head office to the venue, and create/prepare a user per device. Along with the hassle of this work, there is also the inconvenience of having to use software on the small laptop screen for



Company Overview Profile

Company Name:
SPARKJAPAN Co., Ltd.

Established:
March 2001

Employees:
63

Location:
85 Yanagimaru-cho, Miyazaki-shi,
Miyazaki Prefecture, Japan

<https://www.sparkjapan.co.jp/>

customers, as well as worries about malfunctions. This is when we learned about remote PC arrays and the DellWyse 3040 and began looking into implementing them.

After installing these systems, we were delighted to discover that preparation was no longer a hassle, that the screen size was now satisfactory for our customers. At the same time, we were also enjoying the feeling of using the "latest" technology. **Realizing that participants of our software training sessions were also experiencing the "latest" made holding the training sessions more rewarding than ever before.**

We hope to continue introducing "cutting edge" technologies to our customers, especially those in southern Kyushu. Moving forward, we hope to offer classes for students to experience the "cutting edge" of IT, and contribute to the development of Miyazaki's IT culture!

Hands-on experience in spacious training room



View of the training room. Has space and seats to accommodate customer requests to experience RPA in groups. Walls are fitted with panels explaining state-of-the-art solutions clearly.

Company Profile

Headquartered in Miyazaki Prefecture, SPARKJAPAN is committed to contributing to the local community by providing security and satisfaction through IT. The company aims to be the best partner to all by constantly creating new values through IT, as well as a company that continues to give joy to many by providing a wide range of services and giving top priority to compliance.